

# CUSTOMER SERVICE

If you have questions regarding specific benefits or claim problems, call the following numbers.

COVERAGE	GROUP NUMBER	CUSTOMER SERVICE	WEB ADDRESS
<b>MEDICAL</b>			
Uniform Medical Plan through PEBB	900 C97	888-849-3681	<a href="https://ump.regence.com/pebb/benefits/oe-2024">https://ump.regence.com/pebb/benefits/oe-2024</a>
24-Hour Nurse Line		1-877-375-2599	
<b>HSA BANK</b>			
HealthEquity	Personal Banking Number	1-877-873-8823	<a href="http://www.healthequity.net/pebb">www.healthequity.net/pebb</a>
<b>DENTAL</b>			
Delta Dental of WA	03941	800-554-1907	<a href="http://www.deltadentalwa.com">www.deltadentalwa.com</a>
<b>VISION</b>			
Ameritas	TBD	866-289-0614	<a href="http://www.ameritas.com">www.ameritas.com</a>
<b>LIFE AND VOLUNTARY LIFE</b>			
Mutual of Omaha - Group Term Life Voluntary Term Life	G000AHXG GVTL-AHXG	800-877-5176	<a href="http://www.mutualofomaha.com">www.mutualofomaha.com</a>
<b>EMPLOYEE ASSISTANCE PROGRAM</b>			
Mutual of Omaha	Douglas County	800-316-2796	<a href="http://www.mutualofomaha.com/eap">www.mutualofomaha.com/eap</a>
<b>SECTION 125 PLAN</b>			
AFLAC – Christina Richards	0LQU7	425-503-0928	<a href="http://www.aflac.com">www.aflac.com</a> <a href="mailto:christina_richards@us.aflac.com">christina_richards@us.aflac.com</a>
<b>UNION PLANS</b>			
Inland Empire Teamsters Trust NW Administrators Local Teamsters Office		800-872-8979 206-329-4900 509-663-2753	<a href="http://www.nwadmin.com">www.nwadmin.com</a>

If you have difficulty obtaining answers to questions or resolving issues using the numbers listed above, contact Jessica Carr at **OneDigital**, [jcarr@onedigital.com](mailto:jcarr@onedigital.com).

## ENROLLMENT INSTRUCTIONS

### INSTRUCTIONS

- Choose the medical plan in which you wish to participate.
- Obtain the enrollment form(s) from the Human Resources office (medical, dental, voluntary vision, etc.)
- Fill out the enrollment form(s) in full, sign and date the form, submit to the Human Resources office.
- If your plan costs are greater than the County’s contribution, the additional premium will be deducted pre-tax from your payroll.